

Company Name: TAKAOKA TOKO CO., LTD.
Name of representative PRESIDENT (Representative Director):
Takashi Ichinose (Cord: 6617 First Section of the Tokyo Stock Exchange)
Contact: DIRECTOR, MANAGING EXECUTIVE OFFICER
GENERAL MANAGER, Corporate Planning Department
Tatsuya Wakayama (Tel 03-6371-5002)

Lifting of Temporary suspension of ISO9001 certification due to improper case of our Gas-Insulated Switchgear

We received a notification regarding the temporary suspension of our ISO9001^{※3} Certification on October 1, 2021 from the Electrical Safety and Environment Laboratory (JET), a registered certification organization of the ISO (International Organization for Standardization), following the discovery of an inappropriate case in two products of the Cubicle-type gas-insulated switchgear (C-GIS)^{※1} and gas-insulated switchgear (GIS)^{※2} manufactured at our Oyama Plant (announced on August 27, 2021 and September 8, 2021).

However, we have received a notification from JET to cancel the temporary stop because we have satisfied the conditions for the cancellation by the corrective action, the completion of operation, conducting the management review^{※4}, and the implementation of internal auditing.

In response to this incident, we formed the Management Reform Team, headed by the president, and positioned reforms from the four perspectives of "Rebuilding the QMS," "Strengthening human resource development," "Enhancing communication," and "Reforming awareness and culture" as top management priorities and top priority issues. We are working to prevent recurrence and further improve quality.

We would like to express our deepest apologies once again for the great inconvenience and concern we have caused to our customers and related parties. We will continue to do our utmost to prevent the recurrence of such incidents and restore the trust of our customers.

※1 C-GIS:Cubicle-type Gas Insulated Switchgear

※2 GIS:Gas Insulated Switchgear

※3 ISO 9001: International standard for quality management systems

※4 Management Review : Company-wide review of the quality management system by management.

1.Our business subject to suspension cancellation (all businesses that we had been certified)

Power Equipment & System Business, Electric Equipment Business, Metering Business, Energy Solution Business, and Applied Optics Inspection System Business.

2.Certified standards

ISO 9001:2015

3.Certification number

JET-0111

4.Date of cancellation of the certification pause

January 6, 2022